



Parent Survey Responses – October 2019

Question	SA/A	D/DS
1. My child likes school	96%	3%
2. My child feels safe at this school	94%	3%
3. School makes sure its pupils are well behaved	91%	6%
4. My child has not been bullied	73%	
My child has been bullied and the school dealt with the bullying quickly and effectively	74%	26%
5. School makes me aware of what my child will learn during the year	97%	2%
6. When I have raised concerns with the school they have been dealt with properly	90%	10%
7. Does your child have a special educational need or disability	10%	90%
8. School has high expectations for my child	87%	2%
9. My child does well at this school	98%	1%
10. School lets me know how my child is doing	92%	5%
11. There is a good range of subjects available to my child at this school	94%	2%
12. My child can take part in clubs and activities at this school	94%	2%
13. School supports my child's wider personal development	90%	1%
14. My child is well cared for when they are emotional or upset	89%	1%
15. I would recommend this school to another parent	93%	4%
16. Did you find booking your parents' evening appointment using School Spider convenient?	91%	8%

SA – Strongly Agree

A – Agree

D – Disagree

SD – Strongly Disagree

Please note that the percentages don't equal 100% as some parents answered 'don't know'

Comments

- I like the support that is offered, not just for the children but the families as well. Like that all teachers are approachable
- Considering the difficulties we, as a family, have faced in the last 10 months with the loss of Ellen's nana and recently her step dad I cannot thank the school for care and support we have received especially from Miss Bennion. This has been invaluable and a great help in helping us move forward with our new life coping without them.
- We would like to say thank you to all the staff, teachers for their hard work helping my children to be the best they can be
- Please can we have the Y6 homework like it was in previous years. Bring back Miss Platt's special homework as it really prepared them for high school and stretched them
- Poor communications
- Only being within the school for almost a month and my son has settled in very quickly and found new friends. I'm pleased with all the help and attention needed to make him welcome into the school
- Focus on SATs papers and test work practice at home. Prepare for SATs
- I love that the school is always trying to improve and move forward like electronic newsletters, parents evening, etc. My child said she sometimes feel unsafe by the actions of some of the class mates 'the naughty boys', they frighten my child
- All staff are friendly and approachable. Any queries are dealt with
- The app and communication regarding events is good. My children love the school dinners. The staff really care about the children
- We just assume everything is ok if we don't hear anything. We do have parents evening
- Individual teachers are brilliant. It is the ethos of the school as a whole I do not agree with
- On school spider it may be useful to have regular updates on my child's progress - there is no term calendar on the parent app yet is an option, maybe utilise the tools offered on the app
- A concern was raise before my child started school due to his hearing and language skills with the headteacher. Multiple meetings were had to ensure the teachers knew about this issue and all information and concerns were shared. Come the first parents evening it had come to light that no information had been passed to the teacher. lack of communication
- I am very happy with the teachers. There is a poor choice of clubs especially for the current Y6 and for a number of years
- It has been very frustrating over the years that the school only texts my husband and not both of us. We have asked several times for this to change but it's never happened.

So much of what the school does is brilliant but it always seems to cater for parents that don't work - a lot is done during the day or just after school

- My children are extremely happy at school and their work is lovely. Very happy
- It takes a village to raise a child...thank you for being a part of our village
- It would be useful for the school spider app to have full details of what my children are doing, e.g. dates & times for after school club, info on year specific things, e.g. family lunch. Communication to both parents identical. Currently one parent receives some communications and the other hasn't and vice versa
- We would like to see a wider and more varied selection of extra curricular and after school activities. The choice can be very narrow and limited. We would also mention even through our child is doing well and achieving, the disruption to teaching staff throughout the school day/week does have an impact on the motivation for the children. otherwise really good job under financial constraints
- The school have supported my child and I very well during a difficult time and have kept me informed of any issues
- I really like the new booking system. I do believe still, communication could do with some work
- I think asking if the school has high expectations for the child is a biased question. My children are encouraged to do their best and to the best of their abilities
- SEND is an inappropriate question on an anonymous questionnaire
- Can we not just have one app? We have a web log in to pay lunches, an app for messages and new school spider. It should be less intrusive and more traditional
- The new model of praise in public, issue resolution in private has been discussed and understood; let's see how that progresses. Feedback from my child has been discussed and I left parents evening happy with the explanations given. Well done Cledford
- It's only been a few weeks since our child has been at the school but she seems to have settled well. We do learn a lot from newsletters. It would be really good for comments to be recording in the diary in relation to general behaviour and learning, even if it was weekly